

# About Strathfield Council

## Easy Read



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# About this Guide



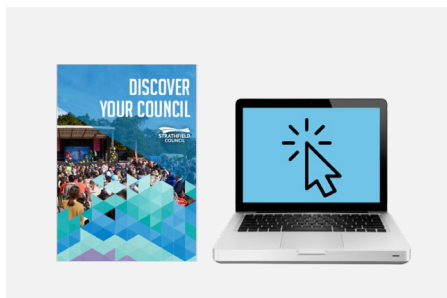
This Easy Read guide tells you about living in Strathfield.



It tells you about services you can find in the area.

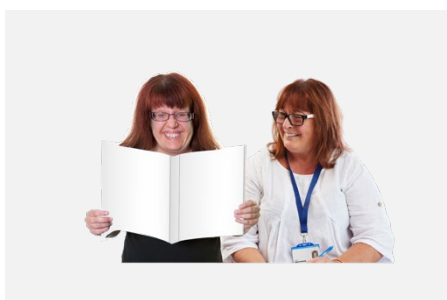


This guide was written by Strathfield Council.



This guide is a short version of another document.

You can find the long version on our website at [www.strathfield.nsw.gov.au/](http://www.strathfield.nsw.gov.au/)

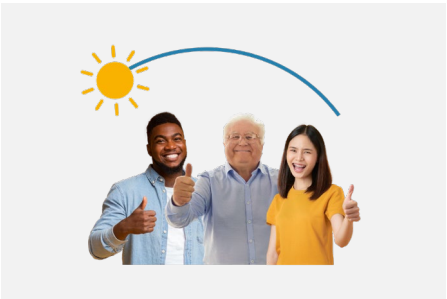


You can ask someone to help you read this guide.

# Welcome



Welcome to the area of Strathfield.



Strathfield is in the inner west part of Sydney.  
Strathfield is a great place to live!



At Strathfield Council we want to give our community the best lifestyle and services.



We focus on

- wellbeing
- feeling connected to others
- pride in our community work
- good leadership.



This guide tells you about Strathfield Council services.

You can also find this information on our website at [www.strathfield.nsw.gov.au](http://www.strathfield.nsw.gov.au)

# Council information



## Strathfield Council offices

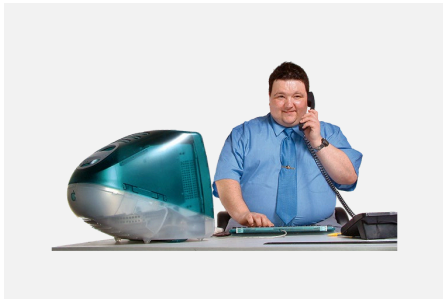
Our office address is  
Strathfield Council Customer Service Centre  
65 Homebush Road, Strathfield.



## Council members

The main members are the

- Mayor
- Deputy Mayor
- Councillors.



Our administrative staff also work with us.

Together we work to provide services for the community.



## Council elections

In NSW you must vote at local Government elections.

You must be on the Electoral Roll before you can vote.

You can get a form from any Australian Post Office.



# Council information

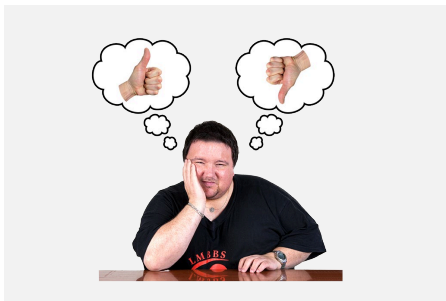


## Council meetings

We have Council Meetings on the first Tuesday of the month.  
You can join these meetings.

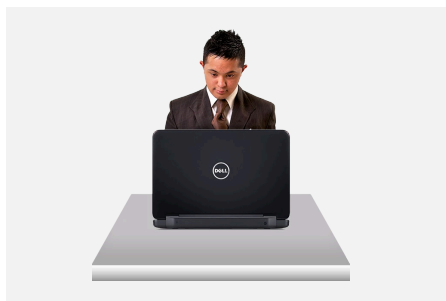


Meetings are at 6:30 pm  
Council Chambers  
65 Homebush Road  
Strathfield



## Council plans and policies

People in the community can tell us what they think about our plans and work.



You can find out about our plans

- on the Council website
- in our eNews.



## New citizens

We have a Ceremony for new citizens every two months.

# Services in Strathfield

You can find these services in Strathfield.



Council offices



Community Centres



Sporting facilities



Playgrounds and parks

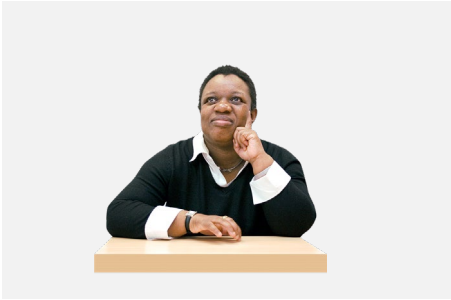


Transport



Recreation

# Council information



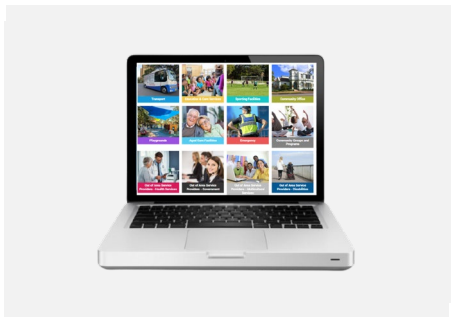
## Community directory

Our Community Directory helps you find services and places in our community.

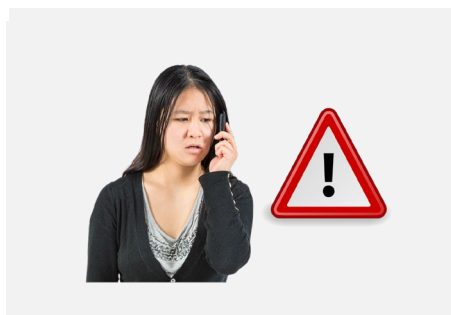


You can use the Directory to find

- services
- Government departments
- community organisations.



You can find the Directory on our website.



## Report an issue

You can tell us about problems in the area like

- damaged footpaths
- blocked drains
- bins that need to be collected.



Call Council at 9748 9999

Email [council@strathfield.nsw.gov.au](mailto:council@strathfield.nsw.gov.au)



## Safety and calling for help



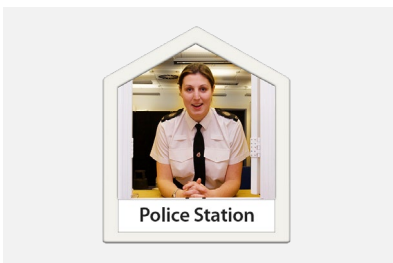
In an emergency call 000

**000**



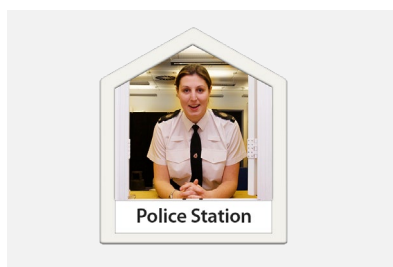
Police Assistance Line

**131 444**



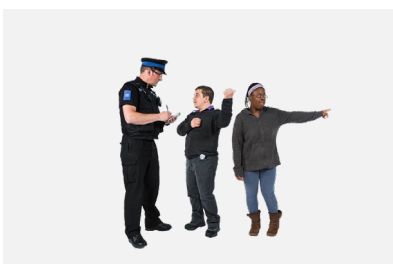
Auburn Police Station

**02 9646 8699**



Burwood Police Station

**02 9745 8499**



Crime Stoppers

**1800 333 000**

## Safety and calling for help



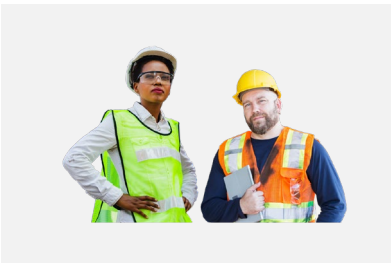
Fire and Rescue NSW Emergency Services

**02 9265 2999**



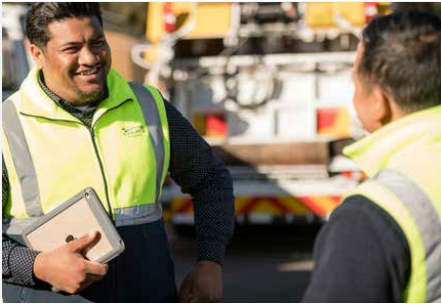
NSW Ambulance State Headquarters

**02 9320 7777**



Council Rangers

**02 9748 9999**



## Clean Up service

We have a Clean Up service for people living in our area.

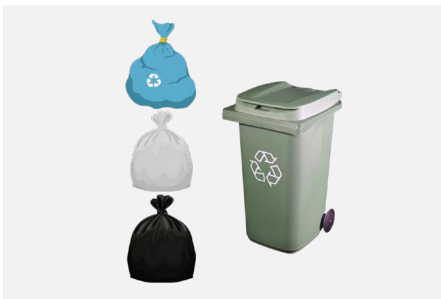


We take things away when they are too big to throw away.

We do this 3 times a year for each home.



You can contact Council to make a booking for this service.



## Waste

There are 3 coloured bins for rubbish.

Each bin is for different items.



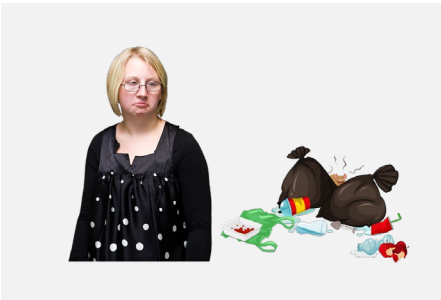
- Red bin – household garbage
- Yellow bin - recycling
- Green bin – garden rubbish.

## Litter and dumping rubbish



It is against the law to leave rubbish

- on a footpath
- in a nature area
- on the street.



This is not healthy.

It can cause problems for the community.



People can get a fine for doing this.

You can tell Council if you see this happening.

## Animals and pets



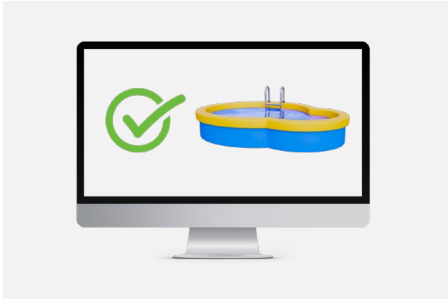
There are some rules for owning animals and pets.

There is also information about dealing with insects, wildlife or birds.



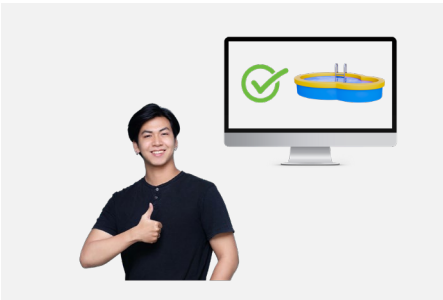
Find out more about the rules on the Council website.

## Backyard swimming pools



All pools in NSW must go on the NSW Swimming Pool Register.

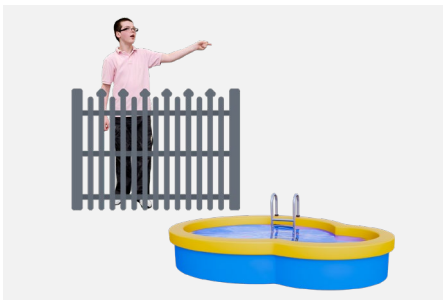
This is a list of swimming pools in NSW.



The pool owner must make sure their pool is on the register.

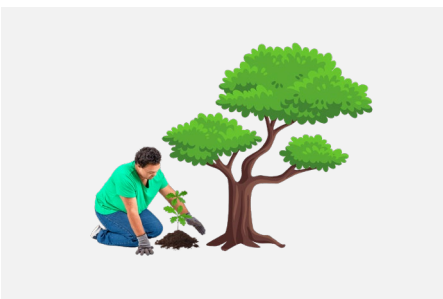


If you are building a new swimming pool you must get approval from Council first.



The pool must have a fence so children can not get in.

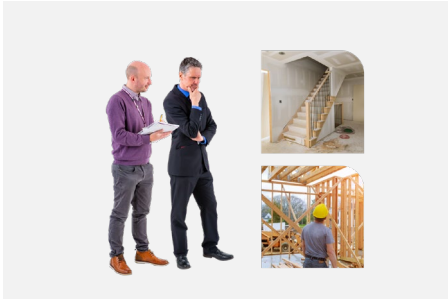
## Trees



The Council has information about trees and planting in the area.

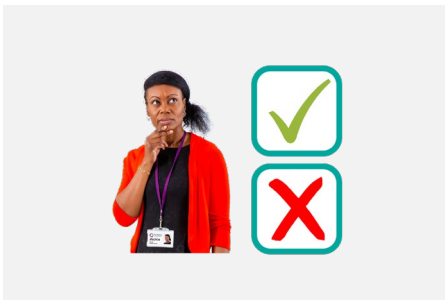
Find out more on the Council website.

## Development Applications



A **Development Application** (DA) is when you ask Council if you can

- change a building or
- build a new building.



Council will tell you if you are allowed to make changes.



You can talk to the Council's Duty Planners about your DA.

Contact Council by phone or email.

## Strathfield Connector Bus



There is a free bus for people in the Strathfield area.



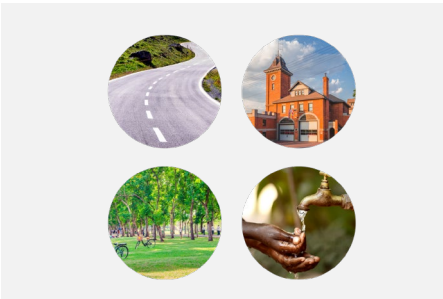
On the Council website you can find out

- about the Strathfield Connector bus
- where the bus stops are.

# Council Rates

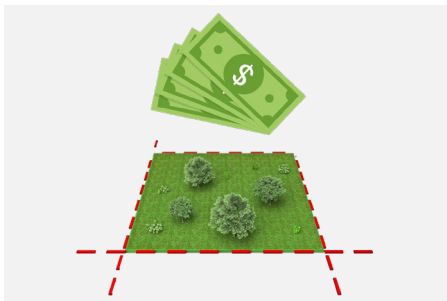


**Council rates** are money that you pay to Council when you own land or a house.

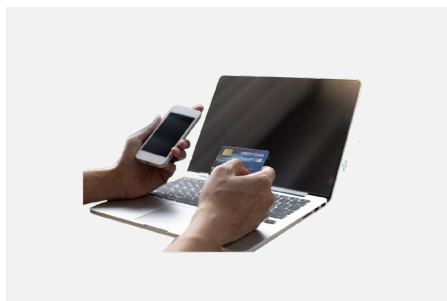


Council rates help to pay for things like

- services
- parks and roads
- places in the community.



Council rates depend on the value of land in the Strathfield area.



There are different ways that you can pay your rates.



To find out how to pay your rates

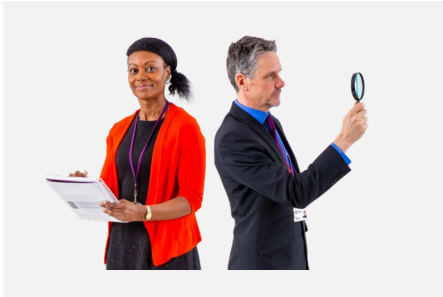
- go to the Council website or
- contact the Council.

# Work



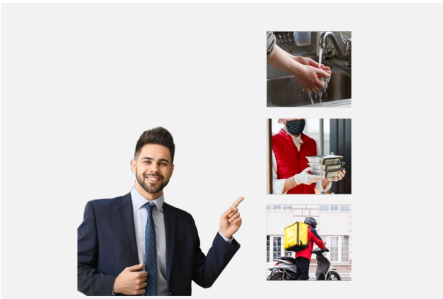
## Food safety

Strathfield Council makes sure that food is handled in a safe way.



We regularly check places where food is served in our area.

We follow up if someone complains about food safety in a place.



We also teach people how to handle food safely.

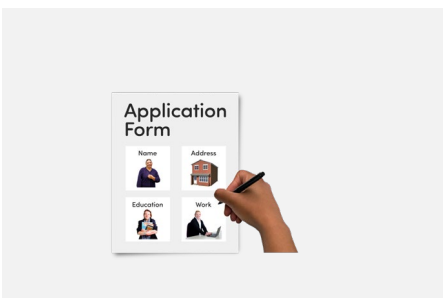


## Permits

A **permit** is when Council allows you to do an activity in your area.

Businesses in Strathfield can get a permit for

- fireworks
- roads or works
- filming and photography
- footpath displays
- outdoor eating.





# Participate



## Bushcare

Strathfield Council cares for the natural environment and our native animals.



Anyone can join our Bushcare program. You just need a water bottle and closed shoes.



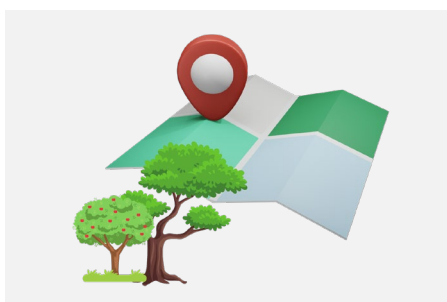
To find out where and when Bushcare is meeting

- contact Council
- or go to the council website.



## Community garden

In our community garden you can grow vegetables, fruit and herbs.



The community garden is at

Laker Reserve  
Elva Street  
Strathfield.

## Volunteering



Volunteers give their time or their skills to help us do community work.



Volunteers make a big difference to our community.

They help us with important activities and events.



You can join Strathfield Council's volunteer program.

Contact Council or go to our website to find out more.

## Community Grants



We have a Community Grants program.

Organisations and groups can get some money from a grant.



They can use the grant to run programs and events in our community.

# Play



## Playgrounds

There are 26 playgrounds in the Strathfield area.



Our playgrounds are for children of all ages. There are different activities at each playground.



We want our playgrounds to include everyone.

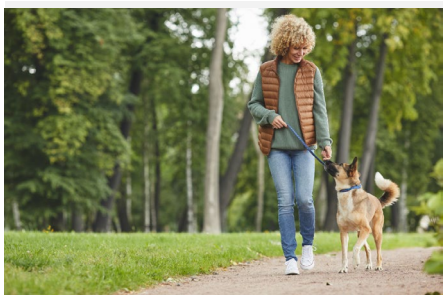
We want to include people of all ages and disabilities.



## Bay to Bay Cycle and Walkway

One of Sydney's best pathways runs through our area.

You can cycle or walk next to the river.



The Strathfield section only takes 90 minutes. It is a great walk for dogs.

## Parks and sportsground hire



People can hire our parks and sporting fields.

You can hire a space to play or relax.



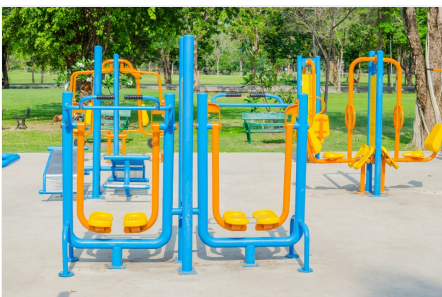
Hiring is available to

- schools
- clubs
- community groups
- people in the community.



Contact Council or go to our website to find out more.

## Fitness equipment



Many Strathfield parks have free fitness equipment.



People in the community can use this equipment to exercise and be fit.

## Events in Strathfield

We have events for everyone throughout the year.



Australia Day - January



Lunar New Year – January/February



Homebush Village Fair - May



Cooks River Fun Run - June



Spring Festival – September



Movies in the Park – October to March

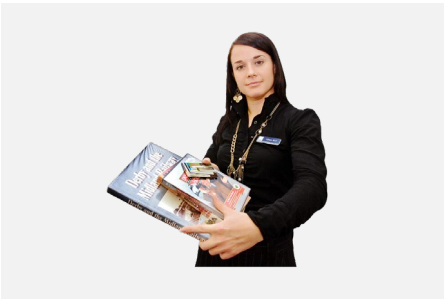


Christmas Carols - December

## Library and Innovation Hub

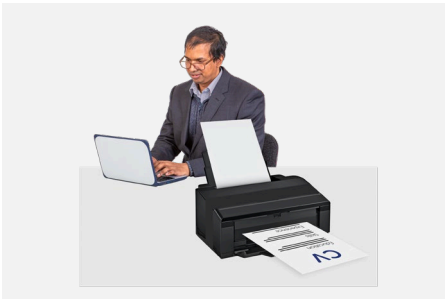


Strathfield Library has spaces for many different activities.



Our Library services:

- books and DVDs
- children and youth activities
- book clubs
- Justice of the Peace.



Our Online and Technology services:

- computers
- internet
- photocopy and printing
- 3D printer.



We have a free Home Library Service.

This is for people who can not come to the Library.



Ironbark Gallery is a space for art by artists in the area.

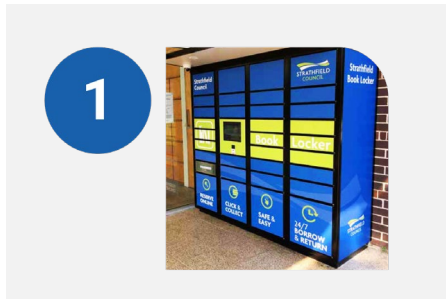
# Book Locker Service



You can collect and return books at our Book Lockers.

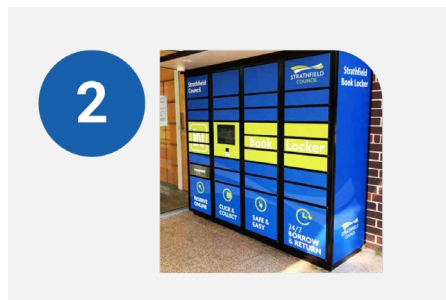


You can use the Book Locker any time of the day or night.



There are 2 Book Lockers.

Strathfield Council Library  
65 Rochester Street  
Homebush



High Street Community Centre  
64 High Street  
Strathfield

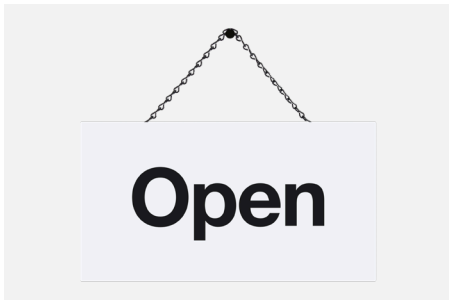
# Street Libraries



There are street libraries for everyone to use.

This is where people in the community share books with each other.

# Contact us



Opening hours:

Monday to Friday

10 am to 4 pm



Phone

[\(02\) 9748 9999](tel:(02)97489999)



Website

[www.strathfield.nsw.gov.au](http://www.strathfield.nsw.gov.au)

[www.strathfeldevents.nsw.gov.au](http://www.strathfeldevents.nsw.gov.au)



Email

[council@strathfield.nsw.gov.au](mailto:council@strathfield.nsw.gov.au)

Strathfield Council made this guide in June 2023.

Easy Read by [Easy to Read](#)

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